







Contents

| Olympic Route Network and Games Lanes | 4 |
|---|----|
| Key dates | 4 |
| Road events | 5 |
| Advice for road users | 5 |
| • Parking | 5 |
| Public transport | 6 |
| Walking and cycling | 6 |
| Public access to The Royal Parks | 6 |
| BT London Live, Hyde Park | 7 |
| • London 2012 Shops and National Olympic Houses | 7 |
| Olympic Torch Relay | 7 |
| Athletes' parade | 7 |
| Advice for businesses | 7 |
| Plan your journeys | 7 |
| Maps of central London | 8 |
| Overview Olympic Route Network | 9 |
| Detailed map of the road changes in the Westminster area | 10 |
| Road events | 16 |
| Road event maps | 17 |
| Paralympic Games | 21 |
| Detailed Olympic and Paralympic Route Network maps for the Central London Zone | 22 |

Introduction

This year brings the largest sporting event in the world to the UK – the Olympic and Paralympic Games. During this time, central London will become a massive sporting and cultural venue, with tens of thousands more visitors expected in the area each day. Roads and public transport will be much busier than usual and we will be working hard to help host a great Games and to keep London moving.

A Visa Report* last year predicts a £750m additional consumer spend during the seven weeks of the Games which will benefit local business as well as the wider economy.

The Central London Zone will include Embankment, Green Park, Hyde Park Corner, Kensington Gardens, Marble Arch, St James's Park and Victoria.

The information in this guide will help you understand where the transport network and roads will be busiest and how your journey or deliveries could be affected particularly on road event days. For ease of reference specific information on the Olympic Games can be found at the front of the guide and Paralympics in the latter half. To find out how to get around during the Games, visit **GetAheadoftheGames.com**.

This guide has been produced to give you all the information you need to plan your journey in advance and to enjoy the Games which are happening on your doorstep.



*The report, 'A Golden Opportunity: London 2012 Olympic and Paralympic Games Expenditure and Economic impact' is available at www.visaeurope.com.

Olympic Route Network and Games Lanes

The Olympic Route Network (ORN) is a network of roads connecting venues, accommodation and transport hubs across London which will be open to normal traffic.

A number of temporary road changes will be in place to ensure reliable journeys for athletes and officials. These changes could mean that the usual route you take through central London may not be possible. For full information about the individual restrictions that will be in place, please use the temporary road changes tool at **GetAheadoftheGames.com**.

Some roads on the ORN will also have additional designated Games Lanes. These will be clearly signposted and will only be available for use by accredited vehicles including athletes, officials, media and blue light emergency vehicles when in operation. The adjacent lane will be open to normal traffic except where roads are for Games family only.

Games Lanes will typically be in operation and enforced between 06:00 and midnight, but this will vary in some cases (check the times of operation on the roadside signs).

Vehicles that drive in Games Lanes, load, park or stop illegally on the ORN will be removed and will face a £130 Penalty Charge Notice (PCN).

To avoid being issued with a PCN, motorists should not drive in the Games Lanes when they are operational. They will be easily identifiable by clear markings on the Lanes and signs along the roadside.

All roads in central London will be very busy and subject to delay. Roads that will be particularly affected include:

- Great Cumberland Place southbound
- Park Lane both ways
- Victoria Street eastbound
- Millbank northbound
- Westminster Bridge westbound

Roads that will be closed in central London include:

- The Mall
- Horse Guards Road

Roads that will be restricted to Games vehicles and local access in central London include:

- Constitution Hill (access only via Buckingham Gate)
- Birdcage Walk (access only via Buckingham Gate)
- Great George Street
- Whitehall (access only via Horse Guards Avenue)
- Parliament Street

A map of the ORN can be found on page 9.

Many members of the Olympic family will be staying in hotels on or around Park Lane. This will make this area extremely busy and local restrictions will be in place.



Please see maps on pages 10 and 13 for more details.

Key dates

In the weeks leading up to the Games, a large programme of temporary changes to the road network need to be implemented:

From I July, road markings will start to be put down along the ORN but these will not change the operation of the roads. Adjustments to over 1,300 sets of traffic signals will also begin from I July, before traffic levels significantly increase as thousands of athletes and media descend on the Capital. These adjustments will have minimal impact on road users as they will be balanced out by the complete ban on all planned roadworks along the ORN and on A and B roads.

To ensure as little disruption to local residents and road users as possible, the physical changes along the ORN, including installing temporary traffic islands and barriers to simplify junctions will be mostly carried out at night. This will start at 21:00 on Friday 20 July and finish the morning of Wednesday 25 July.

The operation and enforcement of the ORN, including the Games Lanes, will begin on Wednesday 25 July, a couple of days before the Opening Ceremony. It will end operation a couple of days after the Olympic Games and will not be in operation between the Olympics and Paralympics. The smaller Paralympic Route Network (PRN) will come into operation just a couple of days before the Paralympic Games. More information on the Paralympics can be found on page 21. Once Games events are completed at a venue, such as Wimbledon, the ORN will be removed.

There will be additional changes to roads and local parking around Olympic venues. We are implementing the changes on behalf of London 2012 to ensure that resident and business parking is protected and the venues can operate safely. Full details of changes and timings can be found at london2012.com/local-residents.

Road events

Road events in London will take place on eight of the 16 days of the Olympic Games and on one day of the Paralympic Games, with many of these races starting and ending on The Mall.

To ensure the safety of spectators and athletes these events will take place on closed roads. Hyde Park Corner will be closed for most of the day on four of the road event days and Victoria Embankment will be used for both the Olympic and Paralympic Marathons. Parking will also be suspended along the routes and in some surrounding streets. Roads will re-open after an event as soon as it is safe to do so.

Access will be maintained for local residents and businesses affected by the road closures for as long as possible on either side of the event passing through.

The Women's and Men's Marathon Swimming take place on the Serpentine in Hyde Park. No road closures will be required but we expect large numbers of spectators for these events.

Further information on road events can be found on page 16.



Advice for road users

Roads in central London, around the ORN and Olympic venues will be very busy during the Games. Those affected by road events will be closed for periods at a time. Drivers are advised:

- To avoid central London, the area around the ORN and Olympic venues from mid-July
- That every day of the Games is different, so if driving is essential, plan ahead and allow more time for your journey
- To avoid the areas surrounding the road events on competition days
- If using buses during the Games, especially those with routes near to Olympic venues or the ORN/PRN, please check for any diversions that may affect your journey

The central London Congestion Charge will continue to be in operation Monday-Friday 07:00-18:00 (except public holidays) throughout the Games. The charge is £10 a day if you pay in advance or on the day of travel. To pay the charge and for more detailed information, including a map of the charging zone, visit cclondon.com.

Parking

Some parking for permit holders will be affected. Westminster City Council will be writing to all permit holders to inform them of any changes.

For enquiries please contact Westminster City Council on 020 7823 4567*.

Spectators are strongly advised against driving into central London to attend an Olympic event. All parking in the immediate vicinity of the venues will be suspended.

 $\mathsf{GetAheadoftheGames}.\mathsf{com}$

^{*}Standard landline charges apply. Mobiles may vary.

Public transport

Some stations and lines across London will be particularly busy including the Jubilee and Central lines. Stations that will be especially busy in central London are marked on the Westminster map on page 10. Additionally Marble Arch Station and Hyde Park Corner will be exit only during the Olympic Games between 10:00 and 22:00.

To cater for the additional demand, London Underground services will run later during the Games, with a final service typically around 01:30.

National Rail services from London will also operate later than normal. Last trains to locations within two to three hours of London will typically leave between midnight and 01:00. National Rail will also run longer and/or more frequent trains to and from most venue stations when events are taking place. For more details please check in advance with your train operator.

People are encouraged to plan their journeys in advance and to see if hotspot stations can be avoided at **GetAheadoftheGames.com**.

If you are a business you should advise staff and customers to plan in advance to avoid the hotspot stations.

Buses will run more frequently on many routes to cater for the additional passengers. However, some bus services will need to be temporarily diverted and some stops moved or suspended as a result of the road changes that will be in place.

In central London, routes 19, 22 and 137 will be subject to diversion around Eaton Square.

During road events, some bus routes in central London may be affected and may be on diversion, temporarily suspended or terminate early.

Please leave more time for your bus journeys and plan in advance to understand how your whole route may be affected. Information is available at affected bus stops and online at tfl.gov.uk/journeyplanner.

Walking and cycling

Roads in central London will be extremely busy during the Games and in some instances it may be quicker to complete your journey by bike or by walking. Additional cycle parking will be available across central London.

Walking maps will be available at stations including London Victoria, Paddington and Charing Cross. Additionally Games Ambassadors will be situated at stations around central London to answer any travel queries.

Some crossings will be suspended or operate differently and overall pedestrian crossing capacity has been increased throughout the Central London Zone.

The Mall, Horse Guards Road and some parts of St. James's Park will be closed to cyclists and pedestrians from 18 June to mid/late September.

Public access to The Royal Parks

St James's Park will host the Beach Volleyball competitions on Horse Guards Parade Ground and a series of Road Race events on The Mall. In order to achieve this, access to these areas and to the northeast half of the Park will be restricted. The southwest section of St James's Park, closest to Buckingham Palace, will remain open to the public throughout the summer and a north-south pedestrian access route across the Park will be maintained outside of Road Race events.

Green Park will remain open to the public throughout the summer, however it is likely to be very busy during the Triathlon competition and during events that start and finish on The Mall. If you would like to visit these parks on competition days, then please plan carefully and visit **GetAheadoftheGames.com**. Cycle parking will be provided in Green Park during Road Race competitions.

Hyde Park will be open to the public throughout the summer, however the roads and car parks will be closed. The venue for the Triathlon and Marathon Swimming competitions will be ticketed and the park is likely to be very busy during these events. BT London Live and the London 2012 Shop will also be in Hyde Park.

BT London Live, Hyde Park

BT London Live at Hyde Park will be a place where sports fans can come together to celebrate the Olympics. It will be free to access from 28 July-II August and will be open from II:00 to midnight on most days. On 26 and 27 July and I2 August entrance will be ticketed. As a result there will be a planned late evening closure of Park Lane on these dates to allow crowds to disperse. On all other BT London Live days additional short term closures of Park Lane may be required to ensure safe pedestrian movement.

London 2012 Shops and National Olympic Houses

Central London will also play host to a number of other sites of interest, including London 2012 shops in Hyde Park and Oxford Street, and National Olympic Houses. These are where countries will entertain athletes and VIPs and some will be open to members of the public.

Olympic Torch Relay

The torch will visit central London on 26 July. The torch will be carried along the Bayswater Road to Marble Arch before heading to Piccadilly via Oxford Street and Regent Street. The Torch will then make its way to Whitehall via Charing Cross Road and along Birdcage Walk and Constitution Hill before reaching Hyde Park where an evening celebration will take place. There will be rolling road closures as it travels through Westminster.

On Friday 27 July, the day of the Opening Ceremony, the torch will be carried on a specially designed vessel along the River Thames from Hampton Court Palace to Tower Bridge.

Athletes' parade

The Team GB and Paralympics GB Athletes' parade, will take place on Monday 10 September, travelling from the City of London to Westminster. Road closures will be in place and more details will be available closer to the event.

Advice for businesses

Transport for London and London 2012 are providing free travel advice to businesses operating in areas of London and the rest of the UK that will be affected by the Games.

As part of this advice businesses have been asked to consider ways which will help reduce the need for their staff to travel during the Games period, and ways to manage their deliveries, including:

- Staggering the start and finish times of working days
- Providing facilities for staff to work from home
- Stocking up on non-perishable materials well before the Games
- Arranging earlier or later deliveries
- Managing annual leave
- Temporarily relocating employees or altering their working hours
- Helping staff plan their travel during Games time
- Using conference/video/web calls
- Encouraging and enabling staff to cycle and walk to and from work

To help businesses plan and manage their deliveries, Westminster City Council have published advice on overnight deliveries which can be found at westminster.gov.uk/olympicdeliveries.

If you're in the freight industry you can plan your deliveries during the Games by using our new freight journey planner at tfl.gov.uk/2012freight.

Plan your journeys

To find out more about how roads and public transport will be affected, and how to get around more easily visit **GetAheadoftheGames.com**. You can also sign up for free email alerts to help you plan your journeys at Games time. Alternatively, follow us on Twitter **@GAOTG** or call **0843 222 1234**.*

6 GetAheadoftheGames.com

^{*}You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landlines providers may vary.

Maps of central London

To help you understand the transport changes that will affect central London during the Games we have included a number of maps. These will give you an overview of the ORN, the changes in Westminster and three more detailed maps of the Central London Zone.

Key highlights for each map include:

Map 1: ORN overview (page 9)

- Work on the installation of the ORN will take place between 20-23 July
- The ORN will be operational from 25 July-14 August

Map 2: Westminster borough overview (page 10-11)

- The Mall will be closed from 18 June
- Restrictions around Olympic Family Hotels will be in place from 9 July-14 August
- From 9 July, the direction of traffic through the Kingsway underpass will temporarily be reversed to run southbound from Kingsway to Waterloo Bridge. The reversal will assist movement to and from the London 2012 Media Hub in Bloomsbury. The underpass will return to normal service after the Olympic Games and is not required for the Paralympic Games

Map 3: Park Lane north (page 12)

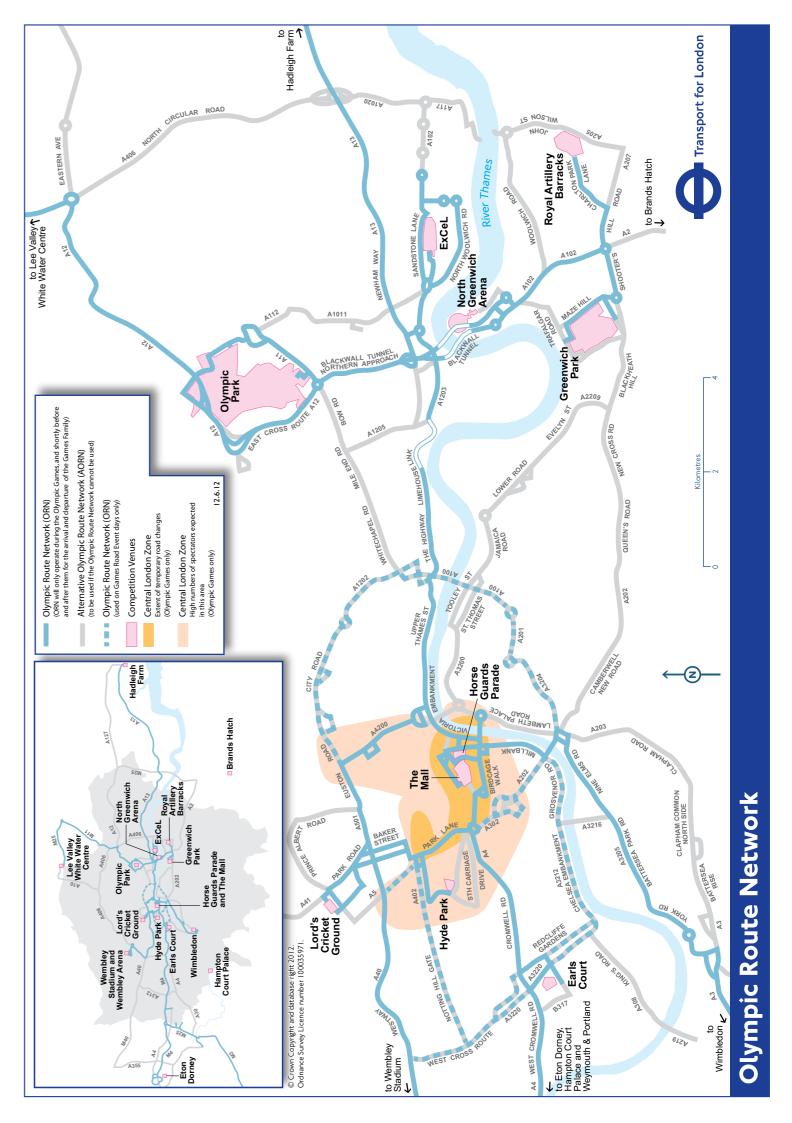
- Access from Mayfair to Park Lane and from Park Lane to Mayfair will be restricted
- North Carriage Drive will be closed to all traffic except Games vehicles and cyclists
- Restrictions around Olympic Family Hotels will be in place from 9 July-14 August

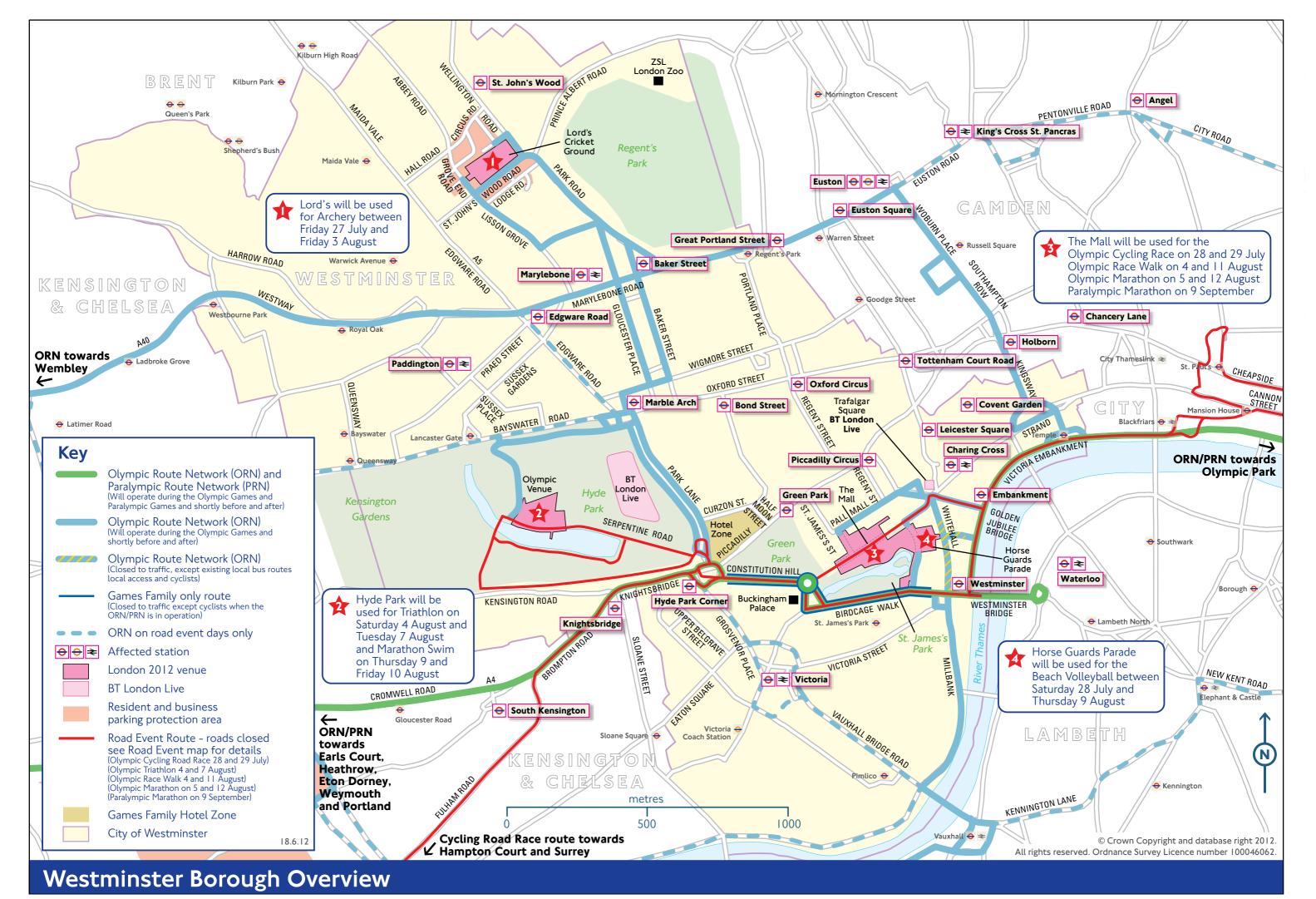
Map 4: Park Lane south (page 13)

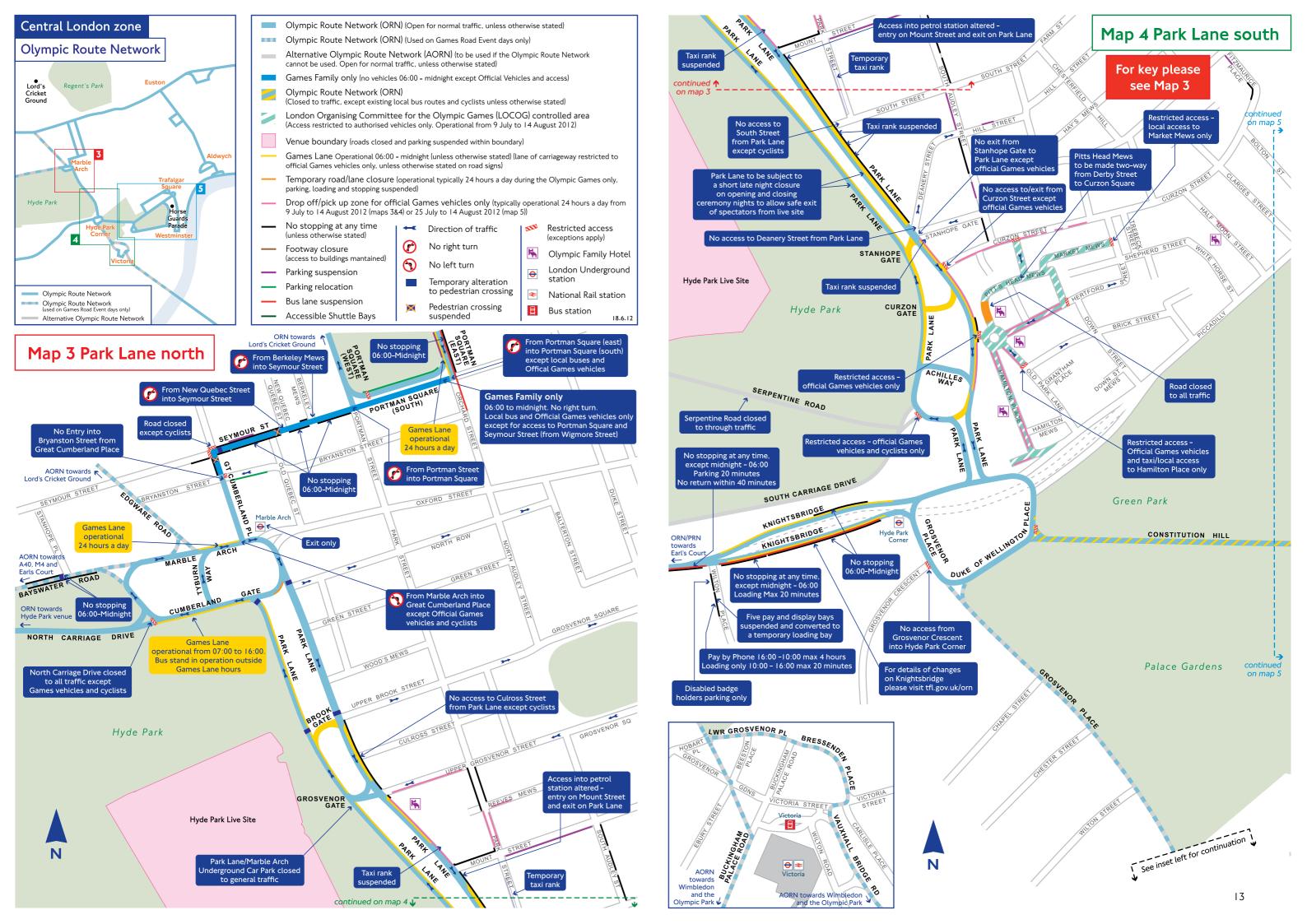
- Access will be restricted around Olympic Family Hotels from 9 July-14 August. Local access will be facilitated by LOCOG in the restricted area
- There will be a number of directional changes in the area, for example Brick Street will become one-way eastbound
- Constitution Hill will be closed to non Games family traffic 24 hours a day from 25 July-14 August, and 18 hours a day (06:00 to midnight) from 27 August-11 September
- Local access to Constitution Hill, Birdcage Walk,
 Spur Road and Great George Street will be via
 Buckingham Gate

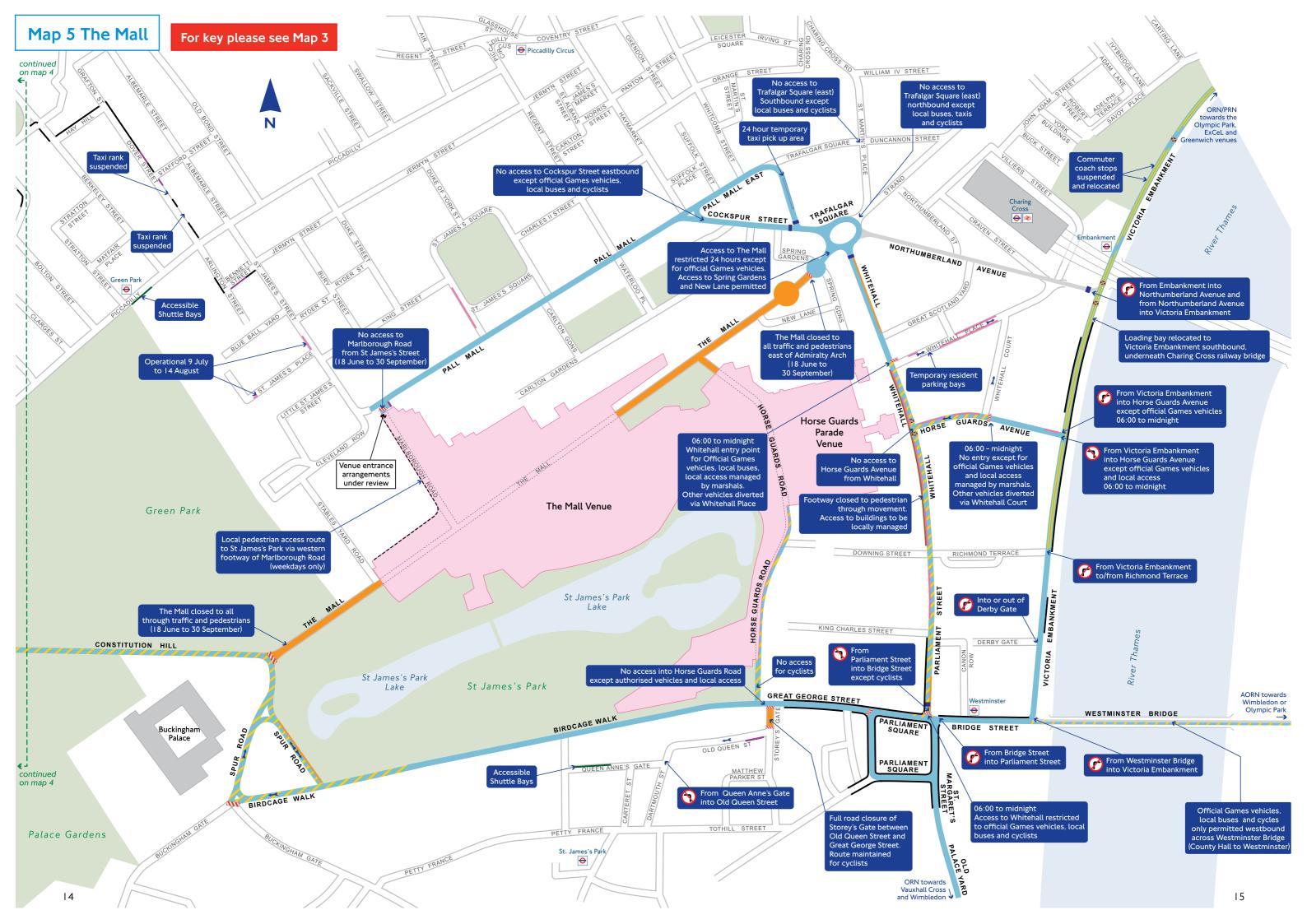
Map 5: The Mall (page 14-15)

- The Mall and Horseguards Road closed to all traffic from 18 June to mid/late September
- Birdcage Walk and Constitution Hill will be restricted to Games Family vehicles and local access from 25 July-14 August and 27 August-I I September
- Westbound travel on Westminster Bridge will only be open to Games Family vehicles, local buses and cyclists from 25 July-14 August and 27 August-11 September
- Whitehall will be restricted to Games Family vehicles and local access. However this will only be possible from Horseguards Avenue or Trafalgar Square. The measures on Whitehall will be lifted soon after Horse Guards Parade venue finishes on 9 August
- Travel onto the Strand and St Martin's Place will not be possible from Trafalgar Square
- There will be no access to Whitehall on 5 and 12 August while the Marathon is taking place
- The key for map 5 can be found on map 3









Road events

Road events in London will take place on eight of the 16 days of the Olympic Games and on one day of the Paralympic Games.

To ensure the safety of athletes and spectators, road races need to take place on secure roads. To facilitate this, closures and parking restrictions will need to be put in place on the days of the competitions. Roads will be re-opened as quickly as possible after the event has finished. After the events, barriers will need to be removed, road signs, traffic lights and islands reinstated, roads thoroughly cleaned and crowds dispersed before roads can be re-opened safely.

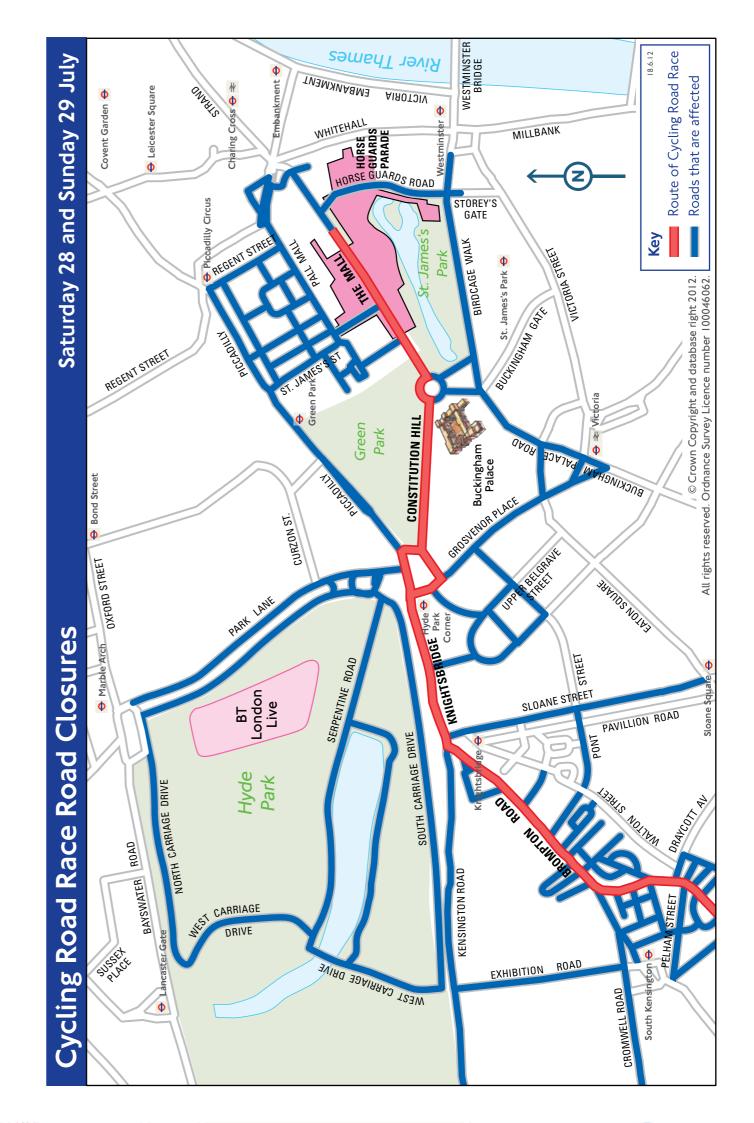
If you live in the area you should plan ahead to avoid disruption to your journey. If you usually drive in central London you are advised to avoid the area on competition days. If your journey is absolutely necessary you should plan your route carefully and leave additional time for your journey. Plan ahead and travel by public transport, walk or cycle.

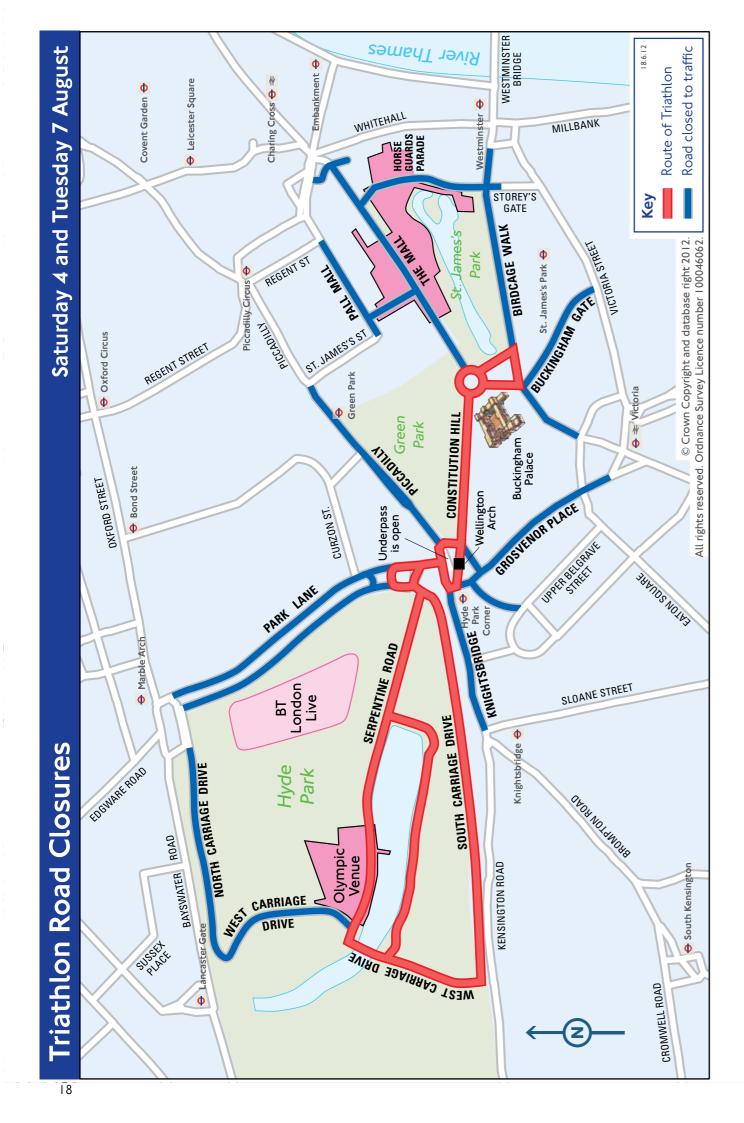
Plan ahead and travel by public transport, walk or cycle. Many of the road events will be located on roads that make up part of the Olympic and Paralympic Route Network (ORN). While events are taking place on sections of the ORN an alternative route will be used by Games family vehicles.

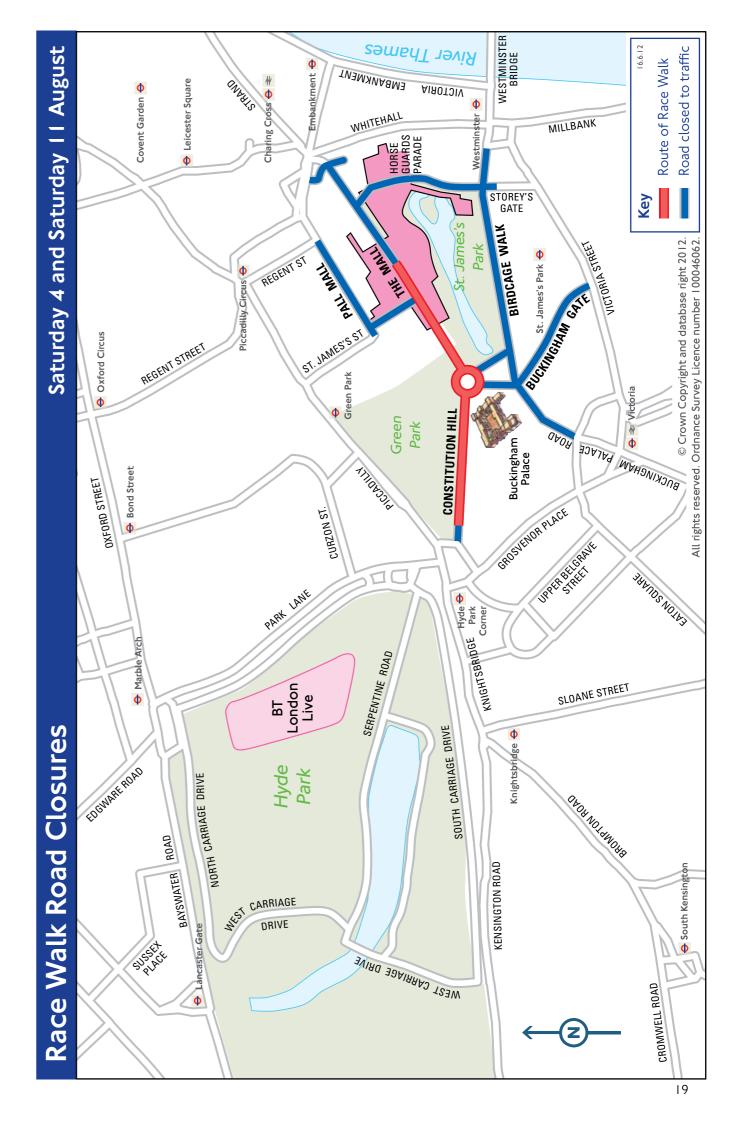
A map of each of the road events are on the following pages. These maps show the roads where vehicle access will be restricted during road race days, these are in addition to other measures and restrictions already in place for the Games. You will still be able to access properties and businesses on foot or by bicycle. Vehicle access will be maintained for local residents and businesses affected by the road closures for as long as possible on either side of the road event passing through. Pedestrians and cyclists will still be able to cross the event route at designated safe places.

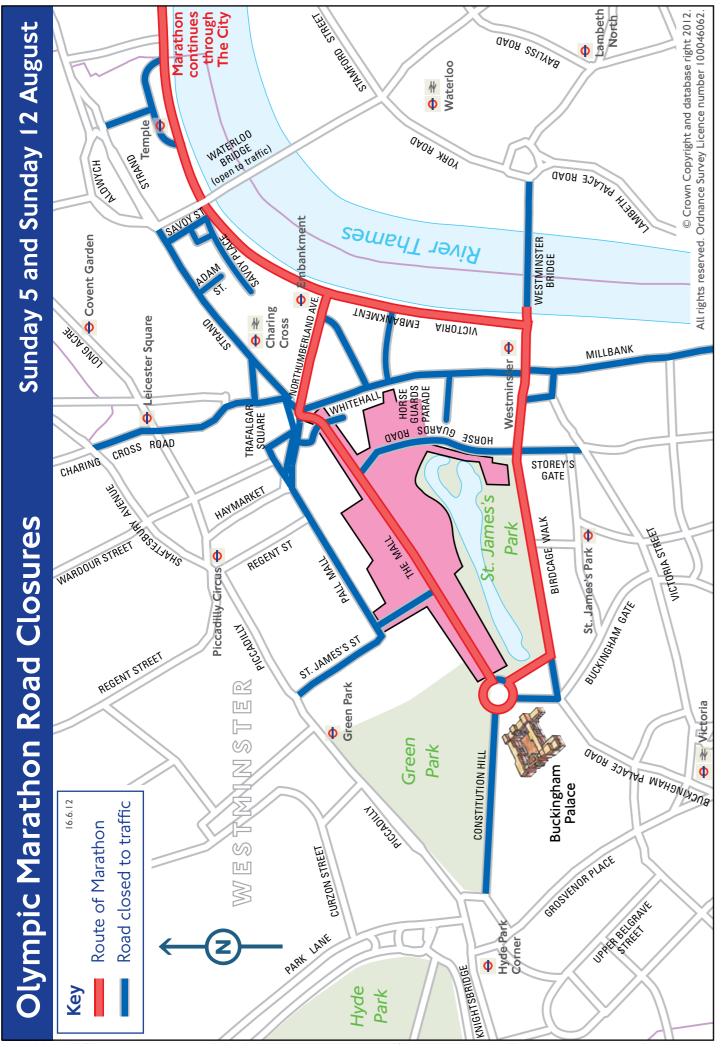
| Date | Event | Race event times | Road closure time |
|-----------|--|------------------|--|
| 28 July | Men's Cycling Road Race | 10:00 – 16:15 | Closures will be put in place from 06:00 |
| 29 July | Women's Cycling Road Race | 12:00 - 16:15 | Closures will be put in place from 06:00 |
| 2 August | Women's Triathlon Technical Rehearsal | Route testing | Hyde Park Corner will be closed between 05:00 and 09:00 |
| 4 August | Women's Triathlon | Starts 09:00 | Closures will be put in place for the Triathlon from 03:30 |
| 4 August | Men's 20km Walk | Starts 17:00 | No additional closures |
| 5 August | Women's Marathon | Starts 1:00 | Closures will be put in place from 03:00 |
| 7 August | Men's Triathlon | Starts 11:30 | Closures will be put in place from 02:00 |
| 9 August | Women's Marathon Swimming | Starts 12:00 | No additional closures |
| 10 August | Men's Marathon Swimming | Starts 12:00 | No additional closures |
| II August | Men's 50km Walk | Starts 09:00 | No additional closures |
| II August | Women's 20km Walk | Starts 17:00 | No additional closures |
| 12 August | Men's Marathon | Starts 1:00 | Closures will be put in place from 03:00 |

Roads will re-open after each event as soon as it is safe to do so.









Paralympic Games

The Paralympics take place between 29 August and 9 September. Though smaller in scale than the Olympic Games it still presents a significant logistical challenge in central London.

Paralympic Route Network

A Paralympic Route Network (PRN) will run along Birdcage Walk and Victoria Embankment in central London but will not apply to Park Lane, Marylebone Road and other parts of the ORN. A map of the PRN is on page 22.

As with the ORN changes will be in place as a result, including Games Lanes. If you drive in Games Lanes, load, park or stop illegally on the PRN you will be removed and face a £130 Penalty Charge Notice.

Paralympic Marathons

The Paralympic Marathons on 9 September will start and finish on The Mall. There will be advance road closures from midnight on the day of the race. After the race has finished roads will re-open as soon as it is safe to do so.

Public transport

Tube and train stations will continue to be busier than usual during the Paralympics so you will still need to plan your journeys in advance.

BT London Live, Trafalgar Square

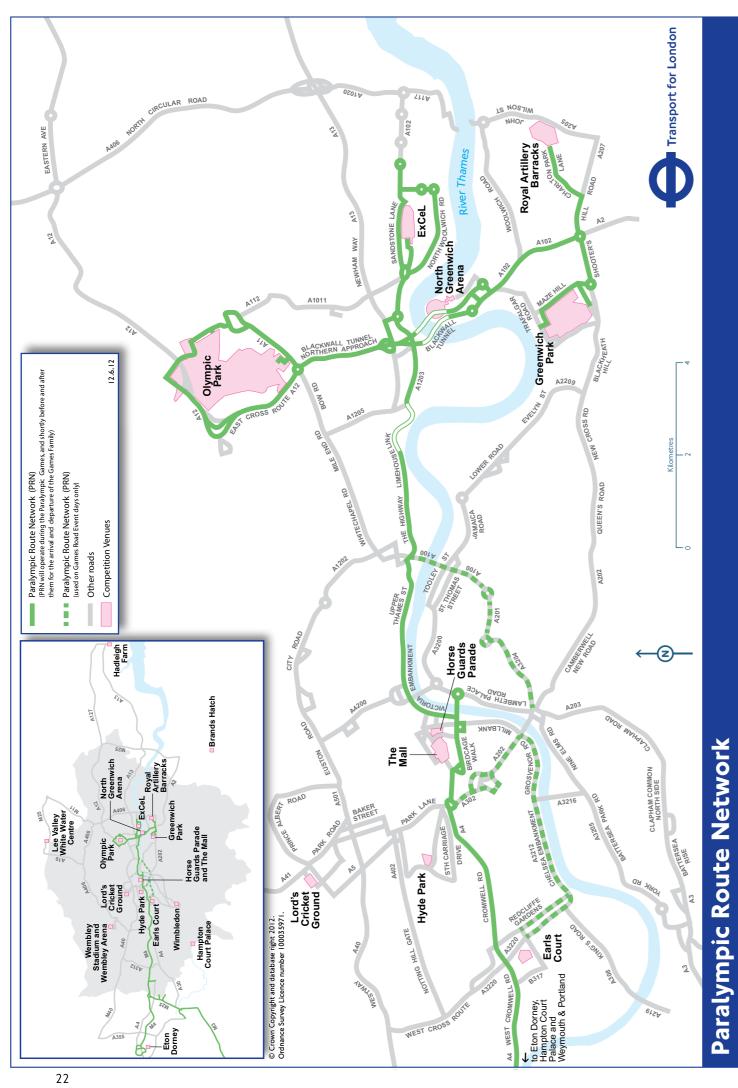
BT London Live will move from Hyde Park to Trafalgar Square from 29 August-9 September. This will provide an iconic backdrop for watching the events on the big screen. The area will be busier than usual however no additional traffic measures are expected to be needed.

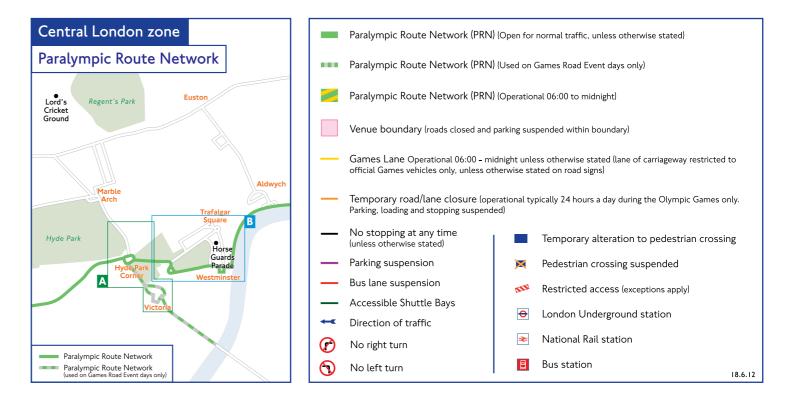
Maps

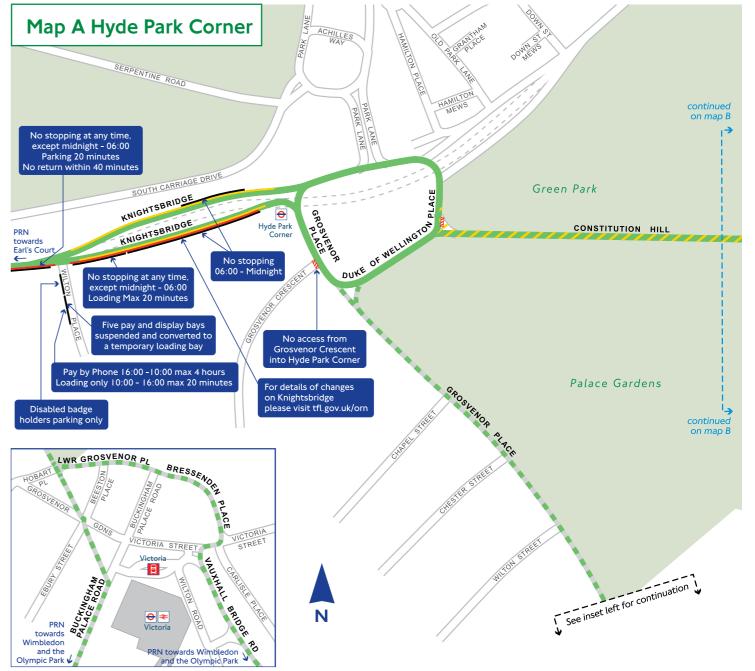
The following four maps give an overview of the PRN, more detailed information of the PRN in the Central London Zone, a map of the PRN at Hyde Park Corner and a map of the Paralympic Marathon route.

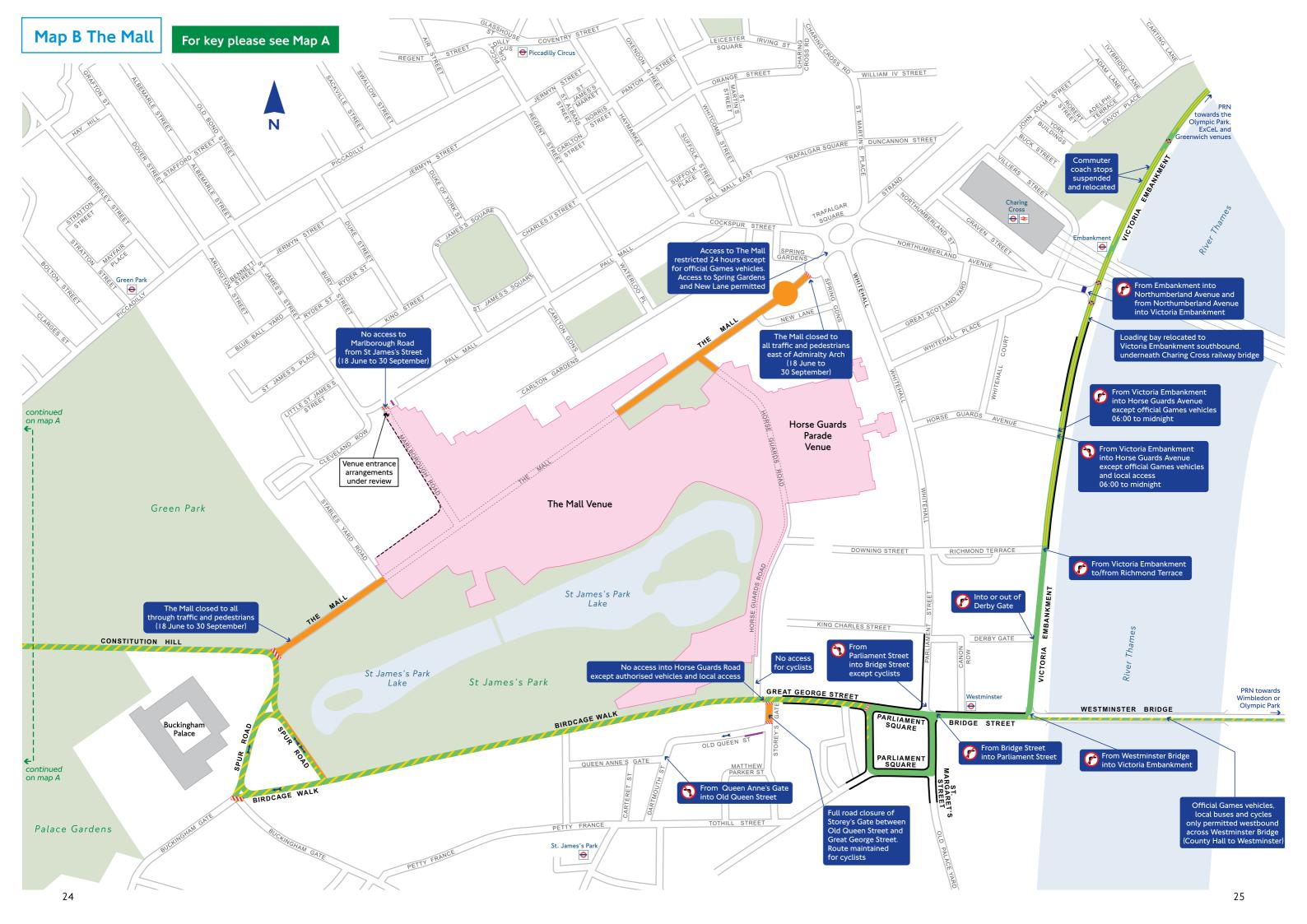
The Paralympic Marathon map shows the roads where vehicle access will be restricted during the races. You will still be able to access properties and businesses on foot or by bicycle. Vehicle access will be maintained for local residents and businesses affected by the road closures for as long as possible on either side of the road event passing through. Pedestrians and cyclists will still be able to cross the event route at designated safe places.

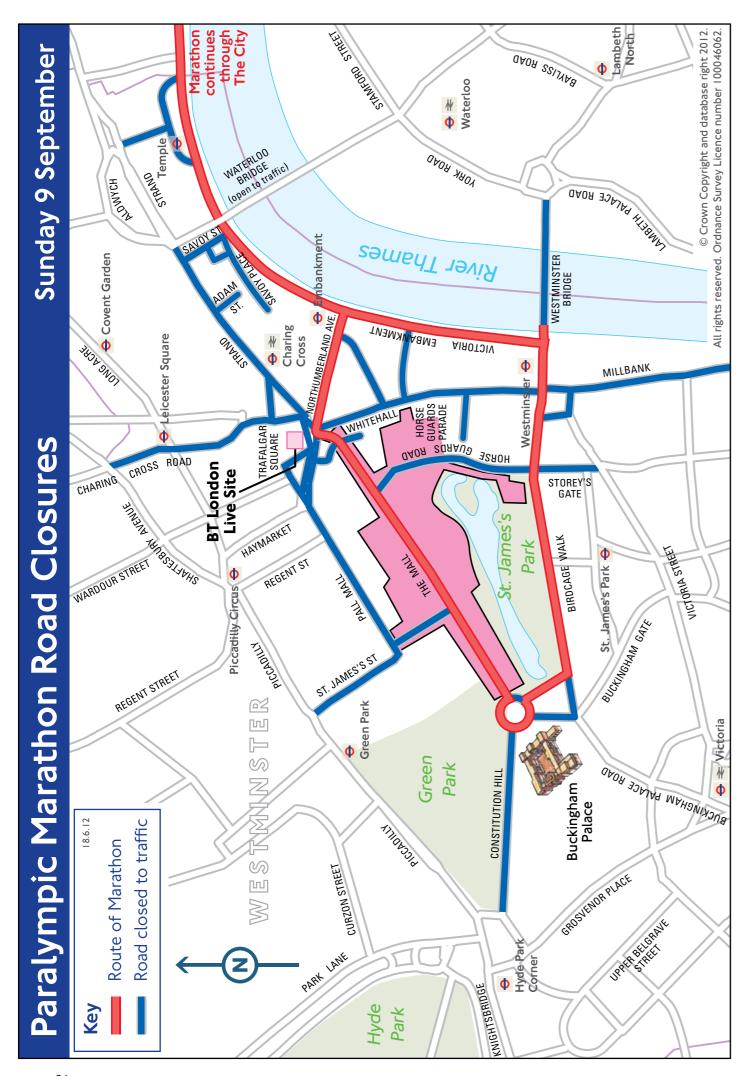
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Plan your journeys To find out more about how roads and public transport will be affected and how to get around more easily visit GetAheadoftheGames.com. Here you can also sign up for free email alerts to help you plan your journeys at Games-time. Alternatively, follow us on Twitter @GAOTG or call 0843 222 1234* *You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary. All information correct at time of going to print June 2012.